

Top Tips for Uploading Documents

Taking a good photo

1. Place your ID on a plain background and hold the camera close to the document.
2. Ensure all corners of the ID are visible and all text is clear, then take the photo.
3. Upload your colour image when requested:
 - Recommended format: JPG or PNG
 - Recommended size: 800KB to 1.5MB
 - Recommended resolution: 1200 x 800 pixels

Things to Avoid

Glare and reflections



Blur



Cropping



Small image or low resolution



Bad Lighting or shadows



Cluttered background



Skewed or angled image



Filter or lens issues

