Top Tips for Uploading Documents

Taking a good photo

1. Place your ID on a plain background and hold the camera close to the document.
2. Ensure all corners of the ID are visible and all text is clear, then take the photo.
3. Upload your colour image when requested:
   - Recommended format: JPG or PNG
   - Recommended size: 800KB to 1.5MB
   - Recommended resolution: 1200 x 800 pixels

Things to Avoid

Glare and reflections

Blur

Cropping

Small image or low resolution

Bad Lighting or shadows

Cluttered background

Skewed or angled image

Filter or lens issues